

ADMINISTRATIVE OFFICE MANAGEMENT TECHNOLOGY

Associate of Applied Science

Career-Technical Program Interest Areas:

Business Admin, and Management

The Administrative Office Management Technology program combines a well-balanced academic program with expert administrative and computer instruction, giving a student the diversified educational training and background needed to hold a position of responsibility and importance in many areas of the business world. This program helps raise the administrative skills of the student to a professional level, gives the student a technical background through completion of technical skill courses, innovative office technology experience and includes an academic component that provides the student with a mature understanding of professional responsibilities and workplace readiness skills in our global economy. Program graduates have a variety of options in offices of their interest such as travel, sports or entertainment; banking, insurance, construction and engineering, real estate; technical, government, or foreign service; public, private, or temporary agencies.

Contact Information:

Career & Technical Professional Programs Division Hedlund Building, Room 101 Phone: (208) 769-3226

Program Website (https://www.nic.edu/aomt/)

Program Requirements

Course	Title	Credits
Semester 1		
BUSA-101	Introduction to Business	3
CAOT-120	Word Processing/Word I	1
CAOT-121	Word Processing/Word II	1
CAOT-122	Word Processing/Word III	1
CAOT-150	PowerPoint	1
CAOT-164	Computer Fundamentals for Technical Programs	1
CAOT-183	Business Editing and Proofreading	3
CAOT-204	Career Leadership	1
GEM 3 - Mathematic	al Ways of Knowing	3-5
	Credits	15-17
Semester 2		
CAOT-130	Spreadsheets/Excel I	1
CAOT-131	Spreadsheets/Excel II	1
CAOT-132	Spreadsheets/Excel III	1
CAOT-140	Database/Access I	1
CAOT-210	Office Procedures and Technologies	3
ENGL-101	Writing and Rhetoric I	3
Select two of the following:		6
BLDR-105	Customer Service	
BLDR-120	Financial Business Applications	
BLDR-132	Employee Benefits and Compensation	
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	Total Credits	60-64
	Credits	14-16
A.A.S. Institutionally	Designated	3-5
GEM 6 - A.A.S. Social	and Behavioral Ways of Knowing	3
CAOT-292	Administrative Support Internship	3
CAOT-115	Outlook	1
BOAA-150	10-Key Skill Building	1
BOAA-140	Quickbooks	3
Semester 4	Credits	15
COMM-101	Fundamentals of Oral Communication Credits	3 15
CAOT-205	Business Document Formatting/Transcription	2
CAOT-184	Records Systems Management	3
CAOT-166	Living Online for Technical Programs	1
BOAA-110	Small Business Accounting ¹	3
BLDR-110	Supervisory Management	3
Semester 3		
	Credits	16
ENTP-105	Entrepreneurship Skills	
BUSA-221	Principles of Marketing	
BUSA-211	Principles of Management	
BMGT-256	Problem Solving Through Team Dynamics	

¹ Students intending to obtain a four-year degree should take ACCT-201 Principles of Accounting.



Program Outcomes

Upon completion of the program, students should be able to:

- 1. Use integrated computational skills to solve a variety of business applications such as inventory, payroll, calculating interest, and budget monitoring.
- 2. Describe the changing work environment and the skills needed by administrative professionals to function in a changing work environment.
- 3. Organize and prioritize time and tasks within a business environment.
- 4. Examine planning and leadership skills and characteristics and evaluate the role they play in organizational success.
- 5. Use problem-solving, interpersonal, and collaborative skills to complete work independently or in a team in an ethical and professional manner.
- 6. Utilize business terminology and vocabulary to communicate in both written and oral forms following rules of confidentiality.
- 7. Develop, edit, format, and proofread correspondence that meets acceptable business standards.
- 8. Make use of office equipment, such as 10-key, copiers, and fax machines to complete documents and office projects.
- 9. Develop and apply project management, records management, and organizational skills to complete office tasks and projects.

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- 10. Use a variety of computer applications to produce multiple documents required in a variety of office settings.
- Conduct internet searches to locate business information; analyze and evaluate its usefulness in given business scenarios.
- 12. Select and use appropriate resources to collect business data that informs decision-making.
- 13. Demonstrate the ability to use innovative technologies (such as teleconferences, webinars, blogs, social media, web pages, cloud-based platforms, etc.) in an office environment.
- 14. Demonstrate professionalism through acceptable attitude, organization and time management skills, and attire.

In addition to the program outcomes, students will meet the following North Idaho College General Education (GEM) Requirements: Written and Oral Communication; Mathematical Ways of Knowing; Social and Behavioral Ways of Knowing; and an additional program-designated or selected course from any of the GEM requirements.