

WORKFORCE TRAINING

Workforce Training Center

NIC's Workforce Training Center, located in the Riverbend Commerce Park in Post Falls, offers learning opportunities that increase the economic self-sufficiency, business productivity, and quality of life of students and the community. Flexible options are available for credit-free, short-term courses offered weekly and throughout the year. Students can learn via live, self-study, online, and hybrid courses. Classes are open to the public, generally without pre-admission, academic, or residential requirements.

In 2022, there were 5,879 total class enrollments with a student completion rate of 90 percent. The center served 4,189 students. The Workforce Training Center's catalog of classes is published each fall, spring, and summer. Class information and registration is available in the catalog and online at [nic.edu/wtc](https://www.nic.edu/wtc) (<https://www.nic.edu/wtc/>). The catalog is also available at the NIC campus, in libraries, and other locations throughout the community. For a copy of the catalog or more information, call the Workforce Training Center at (208) 769-3333.

Workforce Development (208) 769-3224

Workforce Development offers open enrollment career or job-related classes in a variety of subject areas to enhance skills for employment.

New classes begin weekly, year-round. Classes are offered in instructor-led classrooms or online. Instructors are experts in their fields with hands-on, practical information.

Workforce Development offers classes in business enterprise, computers, technology, and industry trades. Specialized industry-specific training programs are also offered such as Commercial Truck Driver, Welding Certification, and more. Many courses have been approved for veteran benefits.

Apprenticeship (208) 769-7735

Apprenticeship combines paid on-the-job experience with classroom instruction to prepare individuals to become journey-level workers in Electrical, Plumbing, HVAC, Medical Assistant, Dental Assistant and Certified Nursing Assistant. The Workforce Training Center offers the required four years of related instruction with classes that begin in early September and run through May of each year. Each year consists of 160 hours of instruction which is offered on Saturdays or weeknights. An Associate of Applied Science Degree for apprenticeship may be available for students who successfully complete all four years of the program.

Health Careers and Emergency Services (208) 665-5448

The Workforce Training Center offers a variety of health care related training courses to start a career in the medical field. The courses offered lead to an industry-recognized credential in high demand health care roles. These courses lead to entry-level employment and open up a clear pathway for

career and educational progression. Courses offered include: Certified Nursing Assistant, Phlebotomy Technician, Patient Care Coordinator, Medical Office, Restorative Assistant, Mental Health Assistant, Emergency Medical Technician, and Fire Fighter 1 Academy. Classes start monthly.

Customized Training (208) 769-7732

Customized Training specializes in developing and delivering industry and company-specific training to employees at the request of an organization. Customized Training works directly with the organization to clearly identify and deliver convenient, affordable, and high-quality training solutions for increased knowledge, performance, and productivity.

Customized Training is the regional leader in meeting the training needs of business and industry for the incumbent worker. For more information, contact the Workforce Training Center at (208) 769-7732.

Mine Safety Training (208) 625-2359

The Mine Safety Training program provides effective and quality safety training to miners, operators, and contractors, throughout Idaho and the surrounding region. This training program adds emphasis to topics related to mine fatalities and injuries and is tailored to serve the region's diverse mining community. All classes meet the U.S. Department of Labor Mine Safety & Health Administration (MSHA) requirements. For more information, call (208) 625-2359 or email minesafety@nic.edu.

Continuing Education Unit

The Continuing Education Unit (CEU) is a nationally recognized measure of participation in an approved non-credit continuing education program. One Continuing Education Unit (1.0) is defined as 10 contact hours of participation in an organized continuing education experience under responsible sponsorship, capable direction, and qualified instruction.

North Idaho College is among the many colleges and universities throughout the nation that award CEUs to participants of approved programs. Each participant satisfactorily completing approved continuing education courses, seminars, conferences, or workshops offered through the Workforce Training Center is awarded CEUs in recognition of their involvement.